

****Wink Lash by M****

****Terms and Conditions****

My terms and conditions are established to ensure that clients understand my working process and that I provide professional service.

📌 ****Patch Test**** - A patch test is required at least 24 hours before the treatment. Without it, my insurance is invalid, and I will not be able to proceed with the treatment.

📌 ****refill**** - Refills appointments are based on up to 3 weeks and must contain at least 40% of remaining lash extensions. If less than 40% of extensions remain or it's been over 4 weeks since the last visit, the charge will be equivalent to a full set.

📌 ****Punctuality**** - As a sole proprietor, I am quite busy, so I kindly request punctual arrival with clean lashes.

📌 ****Makeup**** - Please ensure all eye makeup is removed prior to your appointment. Time spent cleaning your lashes may reduce application time and could result in an additional charge. Please arrive with clean lashes - if you need a demonstration on how to do this, just ask. I also offer affordable products that are safe to use with your lash extensions.

📌 ****Cancellation/No Shows/Late Arrivals**** - Please inform me of any cancellations or changes to your appointment at least 24 hours in advance. If less than 24 hours' notice is given, a €30 fee will be charged, and the next scheduled appointment must be paid in full upfront. If you arrive late for your appointment, it will still end at the scheduled time to avoid delaying the next client.

📌 ****Refunds**** - Unfortunately, I do not offer refunds. If irritation occurs with lash extensions within the first 48 hours of application, I will remove them free of charge. The cost of removing extensions (done by other technicians) is €25.

📌 ****Additional Services**** - In addition to lash extensions, I also offer brow shaping services.

📌 ****Payment**** - I accept cash payments.

📌 ****More Information**** - Feel free to visit my Instagram profile: [Wink Lash by M](<https://www.instagram.com/winklashbym?igsh=MXppcjBobjd0eXJr>)

📌 ****Contact**** - For inquiries or appointments, please contact me via email: [winklashbym@gmail.com]